



Last Updated: 26th August 2024

At Kanexion, your privacy is important to us. This Privacy Policy outlines how we collect, use, and protect your personal information when you use the Kanexion app (the “App”).

By downloading, installing, and using the App, you agree to this Privacy Policy. If you do not agree, please uninstall the App and refrain from using it.

1. Information We Collect

We collect various types of information from and about users of the Kanexion app, including:

a. Information You Provide:

- **Personal Information:** When you create an account, we may ask for your name, email address, phone number, and other personal details.

b. Information Automatically Collected:

When you use the App, we may automatically collect certain information, including:

- **Device Information:** We collect details about the device you use to access the App, such as your device type, operating system, unique device identifiers, and mobile network information.
- **Usage Data:** We monitor your interactions within the App, such as features you use, the time and duration of your sessions, and pages you visit.
- **Location Data:** With your consent, we may collect your device’s precise location to enhance features such as location-based services and recommendations.

c. Information from Third Parties:

We may receive information from third-party services if you choose to connect your Kanexion account with other apps or social networks.

2. How We Use Your Information

The information we collect is used to:

- Operate and improve the Kanexion app and its features
- Personalize your experience by showing relevant content, suggestions, and recommendations
- Analyse usage trends to enhance the user experience and improve our services
- Ensure security, prevent fraud, and comply with legal obligations

3. Sharing Your Information

We do not sell or rent your personal information. However, we may share your data under the following circumstances:

- **Service Providers:** We may share your information with trusted third-party service providers who assist us in running the App, such as hosting services, analytics providers, and customer support tools.

- Legal Compliance: If required by law or to protect our rights, we may disclose your information to government authorities or other third parties.
- Business Transfers: In the event of a merger, acquisition, or sale of Kanexion, your data may be transferred to the new owner.

4. Cookies and Tracking Technologies

While the Kanexion app primarily uses local storage instead of traditional cookies, we may still use similar tracking technologies to collect and store information, especially for analytics and personalization.

5. Your Rights and Choices

Depending on your location, you may have the following rights:

- Access and Correction: You can review and update your account information directly within the App settings.
- Opt-Out: You can opt out of marketing communications by following the instructions in any promotional emails we send or by adjusting your preferences in the App settings.
- Data Deletion: You may request the deletion of your account and personal data by contacting us at support@kanexion.com

6. Data Security

We take appropriate security measures to safeguard your personal information. However, please note that no method of electronic storage is 100% secure, and we cannot guarantee the absolute security of your data.

7. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted in the App and will take effect once updated. Your continued use of the App after such updates signifies your acceptance of the new policy.

9. Contact Us

If you have any questions or concerns regarding this Privacy Policy, please reach out to us at: support@kanexion.com